

Position: Member Service Representative (MSR) – Relief Pool

Competition: Not Applicable

Closing Date: Always Remains Open

Location: Red Deer and Surrounding Area

Provide members with a variety of services related to the promotion and sales of cash and non-cash related deposit products and services with courtesy and accuracy. Respond to member and potential member inquiries, analyze needs and assist members to utilize the product or service which best meet those needs.

Principal Duties

Initial employment would be on a casual, part-time basis serving **in Red Deer and surrounding area** as part of our **MSR Relief Pool**. Some of the benefits to working in the pool include:

- The opportunity to make an impression on our supervisors and managers in Central Alberta, thereby increasing your network of colleagues
- Giving you the time to find a branch where you really enjoy working
- Discovering a membership you enjoy serving
- The opportunity to qualify for benefits
- The opportunity to learn how branches operate and serve the membership and therefore increasing your knowledge and ability which make you more competitive for future placements within our company.

When we recruit to permanent full-time and part-time positions we make the positions available to pool staff first. There is no minimum or maximum amount of time you must spend in the pool. We are always watching for suitable applicants for our pool, hence this is a great foot-in-the-door opportunity.

Qualifications

- The flexibility to work varied hours and shifts.
- Experience providing friendly, high quality customer service in a sales environment.
- Previous financial service or cash handling experience.
- Proven communications skills in a service environment.
- A working knowledge of Microsoft Office.
- The ability to travel to our branch locations in Central Alberta.

To apply, please email your cover letter and resume to human.resources@servus.ca or mail to:

Servus Credit Union Ltd.

Attn: Human Resources
601, 4901 48th Street Red Deer, AB T4N 6M4
Phone: 403.343.0144 or 1.888.888.8792
Fax: 403.340.3491

November 1, 2009 marks the first anniversary of Servus – Alberta's province-wide credit union, with more than 100 locations in 62 communities

We thank all applicants for their interest in Servus Credit Union.

